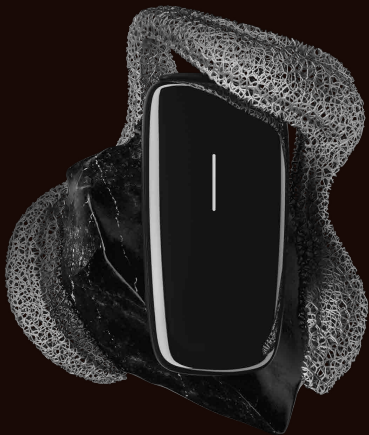


**ploom X**  
ADVANCED



## **Starter Kit**

**User Guide**

**Warranty**

**\* All graphics in this guide are for illustrative purposes only  
and may differ from the actual product.**

# Important Information

Thank you for purchasing a Ploom X ADVANCED Starter Kit (“Starter Kit”). Please read this document and the Safety Information (separate document) carefully to ensure safe use.

Keep this document and the Safety Information (separate document) in a handy place so that you can find them for future reference. Failure to follow the instructions in these documents may cause injury or damage the product.

If you transfer the Starter Kit to a third party, be sure to hand it over together with the User Guide (this document) and the Safety Information (separate document).

The contents of this document and the Safety Information (separate document) are subject to change without notice. The latest version of the User Guide can be found on the Japan Tobacco website.



<https://www.clubjt.jp/bbx/>

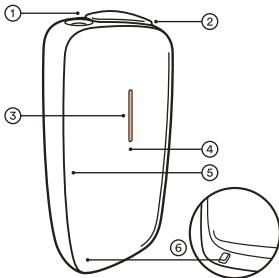
# Disclaimer

Japan Tobacco Inc. and stores selling this Starter Kit shall bear no liability or responsibility for direct or consequential damages resulting from improper use of this kit or failure to comply with the User Guide and the Safety Information (separate document).

- Do not use this Starter Kit or Ploom X tobacco sticks for other than the intended purpose.
- Minors (under 20 years) are prohibited from purchasing or using this Starter Kit.
- When you use the product in a public place, observe the rules set by your local authority and facilities.
- The specifications and external appearances of the products included in this Starter Kit are subject to change without prior notice.

The User Guide (this document) contains a printed warranty.  
After you read this guide, keep it in a handy place for future reference.

## ☰ Parts of the Device and Accessories



- ① Tobacco Stick Holder (heater)
- ② Sliding Cover (heater access)
- ③ LED (indicates charging status, heating time, duration of use, etc.)
- ④ Button Area
- ⑤ Removable Front Panel
- ⑥ USB Type-C™ Jack

AC Adaptor

USB Type-C™ Cable

USB Type-C™ and USB-C™ are trademarks of the USB Implementers Forum.

Cleaning Stick

User Guide/Warranty (this document)

Separate User Guide Safety Information (separate document)

\* Other documents may be included such as a leaflet about Ploom X.

! If anything is missing, please contact "Ploom Exclusive Customer Service."

! To use this device, Ploom X tobacco sticks (sold separately) are necessary.

## ▶ Getting started

Charging is necessary when you use the device for the first time after purchase. You cannot use the device until the battery is charged.



- 1 **Connect the USB Type-C Cable to the device and to the AC Adaptor to charge the battery.**

When charging is complete, the entire LED flashes twice and then turns off.

- ! If you use the included AC adaptor, charging for approximately 90 minutes will allow you to use 20 tobacco sticks.
- ! You cannot use the device while it is charging.

- 2 **Open the Sliding Cover, and then insert a tobacco stick straight in.**

- ! As shown in the figure, make sure that the colored line on the tobacco stick is not covered.
- ! Never twist the tobacco stick after inserting it. Doing so may cause the tobacco stick to jam.

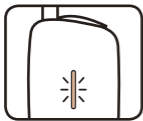
- 3 **Heating will start automatically. Alternatively, keep pressing the Button Area as shown in the left figure until the device vibrates to start heating.**

The device will vibrate and the LED will slowly flash to indicate the status of heating.

- ! Depending on the conditions of use, the automatic heating function may not work if a tobacco stick is inserted before the LED that lights up when the Sliding Cover is opened turns off.
- ! If a tobacco stick is not inserted within 10 seconds after opening the Sliding Cover, automatic heating will not start.
- ! Each session of heating takes approximately 25 seconds. The heating time may vary depending on the usage environment.
- ! The circles in the figure do not appear on the device.
- ! You can change the brightness of the LED in two steps by pressing the Button Area during heating.

- 4 **Heating is complete when the entire LED lights up and the device vibrates twice briefly.**

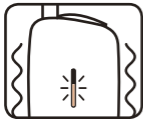
## Use



After each session of heating, you can use the device for about 5 minutes with unlimited puffs.

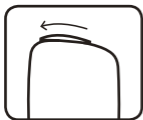
The length of the illuminated area on the LED indicates the remaining time available for use.

! The heater cannot operate and the device cannot be used while the Front Panel is removed.



When the remaining usage time has reached the last 20 seconds, the device vibrates while the LED flashes slowly to alert you that the heater will shut off soon.

A long vibration indicates when the heater shuts off.

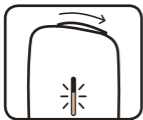


Remove the tobacco stick by pulling it straight out and close the Sliding Cover. The device will go into a standby state.

! If you remove the tobacco stick or close the Sliding Cover during use, the heater will shut off automatically.

! Reusing tobacco sticks will result in an inferior flavor and aroma. Only use never-before-used tobacco sticks.

## Checking the Remaining Battery Level



As the remaining battery level decreases, the illuminated area on the LED becomes shorter.

When you open the Sliding Cover, the LED indicates the remaining battery level.

If the bottom of the LED flashes 3 times, the remaining battery level is low. Charging is recommended.

If the bottom of the LED flashes 4 times rapidly, the battery is depleted. You cannot puff a single tobacco stick. Please charge the device.

## Resetting

If the device is not working properly or acting strangely, try resetting it.



### 1. Remove the Front Panel.

Hold the device securely and pull the Front Panel toward you to remove it.



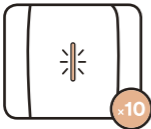
### 2. Reset the device.

Hold down the button in the center of the device with a pointed object (the tip of a ballpoint pen, etc.).

When resetting is complete, the device vibrates and the entire LED flashes rapidly.

If you cannot confirm these indicators, please try resetting the device again.

## Error mode



If the entire LED is flashing 10 times, the device may be malfunctioning. Reset the device.

If the error mode persists after resetting, please contact “Ploom Exclusive Customer Service.”

## Cleaning

As you continue to use the device, fragments of tobacco leaves, etc. may remain inside the Tobacco Stick Holder. To use your device in optimal condition, clean the inside of the Tobacco Stick Holder via the following steps either once a month or whenever you feel the inside of the Tobacco Stick Holder is too tight to insert a tobacco stick.



### 1. Remove the Front Panel.

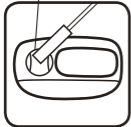
Hold the device securely and pull the Front Panel toward you to remove it.

### 2. Slightly moisten a new cleaning stick with water.



### 3. Insert the moist cleaning stick inside the Tobacco Stick Holder and gently scrub the inner surface to remove any residue.

Clean the bottom and side inner surfaces thoroughly. During cleaning, pay special attention to the two protruding parts 15 mm down from the top edge of the Tobacco Stick Holder.



### 4. Remove any remaining moisture from inside the Tobacco Stick Holder. Then, mount the Front Panel to the device and open the Sliding Cover to start heating without inserting a tobacco stick.

⚠ Please heat until the LED turns off so that any moisture inside is fully evaporated.

Be sure to perform the evaporation process after cleaning. Otherwise, hot vapor may cause an unpleasant flavor and aroma or unexpected burns.

- ⚠ Do not charge or heat the device during cleaning.
- ⚠ Do not clean the device when it is hot.
- ⚠ Do not shake the device to remove any residue.

## Setting the manual lock

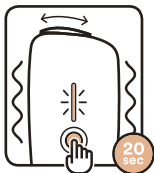
This is a function to lock the device. (Operations including heating cannot be performed until the device is unlocked.) You can set any release pattern by combining the opening/closing of the Sliding Cover and the operation of the Button Area.

- 1. Connect the USB Type-C Cable to the device and to the AC Adaptor, and then insert the AC Adaptor into an electrical outlet.**



- 2. Enter the lock setting mode.**

With the Sliding Cover closed, press the Button Area twice in succession, and then press it for a third time and hold for 3 seconds. The device will vibrate, and the LED will flash rapidly. While the LED is flashing rapidly for 20 seconds, the device is in the lock setting mode, and you can enter a release pattern.

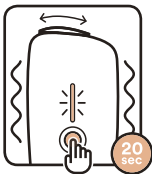


- 3. Enter a lock release pattern.**

Enter a lock release pattern by combining three types of actions: "Opening the Sliding Cover," "Closing the Sliding Cover," and "Pressing the Button Area." Combine 3 to 10 actions to form a pattern. When the device vibrates and the LED flashes, the lock setting is complete.

## Releasing the manual lock

You cannot unlock the device while it is charging.



### Enter the lock release pattern.

Operate the Sliding Cover and Button Area to enter the lock release pattern within 20 seconds. Each action should be completed within 2 seconds after the previous action. When you enter the set pattern, the LED display and vibration of the device will let you know that the device is unlocked.

### If you perform any operation while the device is locked

The entire LED will flash twice and the device will vibrate twice to let you know that the device is locked.

## Removing the manual lock setting

You can remove the lock setting by resetting your device or by following the steps below.

- 1. Connect the USB Type-C Cable to the device and to the AC Adaptor, and then insert the AC Adaptor into an electrical outlet.**



- 2. Enter the lock setting mode.**

With the Sliding Cover closed, press the Button Area twice in succession, and then press it for a third time and hold for 3 seconds. The device will vibrate, and the LED will flash rapidly.

- 3. Wait 20 seconds without touching the device.**

When the device vibrates and the LED flashes, removal of the lock setting is complete.

## Setting/canceling the automatic heating function

1. **Connect the USB Type-C Cable to the device and to the AC Adaptor, and then insert the AC Adaptor into an electrical outlet.**
2. **Set/cancel the automatic heating function.**



With the Sliding Cover closed, press the Button Area 5 times in succession. The entire LED will light up for 1 second, and the device will vibrate. Two short vibrations will let you know that the setting has been completed, and one long vibration will let you know that the setting has been canceled.

## Bluetooth<sup>®</sup> Connections



The device is capable of Bluetooth connections to a smartphone.

Refer to the Japan Tobacco website for details about Bluetooth connections.

<https://www.clubjt.jp/bby/>








## About Bluetooth<sup>®</sup> wireless technology

This product contains radio equipment that has received construction design certification as a radio station for a low-power data communication system under the Radio Act.

Restrictions on the use of radio waves vary by country. If you use this product outside Japan, you may be subject to penalties.

The Bluetooth<sup>®</sup> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. Japan Tobacco Inc. uses the mark and logos under license.

# Troubleshooting

Issue	Status	Action
Unable to perform heating or charging.	 The entire LED flashes 10 times.	Reset the device.
	 The bottom of the LED flashes 4 times.	Charge the device.
	 The device vibrates 5 times.	Wait until the device is restored automatically.
	 The device vibrates 3 times, and the LED flashes 3 times.	Perform heating by pressing and holding the Button Area.
	 The top of the LED lights up for 5 seconds.	Ensure that the Front Panel is mounted properly.
Heating operation has stopped.*	 The device vibrates once, and the entire LED flashes.	Remove the USB Type-C Cable.
	 The device vibrates 3 times, and the LED flashes 3 times.	Ensure that there are no foreign objects other than tobacco sticks inside the heater. After checking, perform heating again with a new tobacco stick.

\* If the tobacco stick is moved or removed during automatic heating, heating may stop automatically. Do not move the tobacco stick after inserting it.

If any of the issues other than “The entire LED flashes 10 times” are not resolved even after taking the actions described above, reset the device.  
If the device is still not working properly or acting strangely even after resetting, please contact “Ploom Exclusive Customer Service.”

Issue	Status	Action
Unable to insert a tobacco stick.	The tobacco stick is jammed.	Remove the tobacco stick. For more information on how to remove the tobacco stick, please check "Frequently Asked Questions" on the support page of the Ploom website.



## Inquiries

### Ploom Exclusive Customer Service




Inquiries are accepted via the Ploom website 24 hours a day.

You can also make an inquiry by phone.

Hours: 10:00 AM – 9:00 PM

(excluding year-end and New Year's holidays)

<https://www.clubjt.jp/bbz/>

 0120-108-513



## Main Specifications

### Device

Battery Type	Lithium-ion battery
Charging Time Required to Use 20 Tobacco Sticks	Approx. 90 minutes

\*When using the included AC Adaptor

\*The charging time and the number of consecutive sessions available after a full charge may increase or decrease depending on the deterioration of the battery, usage environment, etc.

Rated Voltage	DC 5 V
Rated Current	2.3 A
Input Terminal	USB Type-C
Dimensions	Approx. 43.5 mm × 88.5 mm × 24.0 mm (W / H / D)
Frequency Band Used	2402 MHz — 2480 MHz

## Operational Temperature Range

During Use	+5 °C – +35 °C
During Charging	+5 °C – +35 °C
During Storage	+5 °C – +35 °C

## USB Type-C Cable

Rated Voltage	DC 5 V
Rated Current	3.0 A
Dimensions	Approx. 100 cm

## Cleaning Stick

Dimensions	Approx. 75 mm
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## AC Adaptor

Model Name	WA-UN-06A
Rated Input	AC 100 – 240 V, ~50/60 Hz, 0.45 A
Rated Output	DC 5 V, 3.0 A

The PX1.5D model of this product uses open-source software licensed under specific conditions. The above-categorized software is distributed with the hope that it will be useful on its own, but we make no guarantees about “Merchantability” or “Fitness for a particular purpose” and “Non-infringement,” including disclaimer of implied warranties. Please refer to the following URL for details.

<https://www.clubjt.jp/bom/>



## Precautions on disposal of products no longer used

The device has a built-in lithium-ion battery.

The device and USB Type-C cable are made of materials such as metal and plastic.

When you dispose of them, be sure to follow the instructions of the local authority.

# Warranty

To request a product exchange, carefully read the following information and contact “Ploom Exclusive Customer Service.”

- THIS WARRANTY IS VALID FOR ONLY IN JAPAN.
- 

## Warranty Period

The terms of this Warranty apply to the following products included in the Ploom X ADVANCED Starter Kit for eighteen months from the date of purchase.

- Ploom X ADVANCED Device
- USB Type-C Cable
- AC Adaptor

## Scope of Warranty

- If a malfunction occurs while you are using the Ploom X ADVANCED Starter Kit in accordance with this document and the Safety Information (separate document) or due to a manufacturing defect, you may exchange the product free of cost. Please note that if yours is a limited edition product, we may not be able to replace it with the same version.
- Free product exchanges under the terms of this Warranty are subject to the warranty period as of the time of the initial purchase.
- The terms of this Warranty only apply to products purchased in Japan.

## Stipulation of Exceptions to Warranty

The terms of this Warranty do not apply in the following cases.

- The user cannot present the Warranty, or there is no proof of purchase.
- Damage is superficial and has no effect on the product's performance (scratches, dents, damage to the plastic parts, etc.).
- Failure of the automatic heating function occurs but is not due to a manufacturing defect.

- Failure is the result of combination with an incompatible product.
- The product has been obviously disassembled or modified.
- Deterioration of the product is the result of normal use.
- The user failed to comply with the indications of this document and the Safety Information (separate document).
- The warranty period has expired.

### Exchange Procedure

If you require a replacement, please contact “Ploom Exclusive Customer Service” for an explanation of the free exchange procedure.

- The product must be within the warranty period.
- You must provide proof of purchase.
- The shipping destination for replacements is limited to addresses in Japan.

### Other

- When a product is exchanged free of cost, it will be replaced with a product equivalent to the one that you purchased. Please note that the recovered product will not be returned to you.
- Please note that we do not provide this warranty to customers who are deemed to be part of anti-social forces.

### Additional Warranty



An additional warranty is applied as a benefit of registering the device.  
Refer to the Ploom website for details.

<https://www.clubjt.jp/bca/>

### Distributor

Japan Tobacco Inc.  
4-1-1 Toranomon, Minato-ku, Tokyo  
105-6927

# User Guide (separate document)

## Safety Information

Please carefully read the following precautions so that you may safely use the device included with this Starter Kit and related products.

Be sure to observe the following precautions to use the device in a safe manner. This document does not cover every possible situation. Always exercise caution when using the device.

## Meanings of warning indications

### Levels of hazards and damages

#### DANGER

If you do not follow the instructions indicated with this sign, you will face an imminent danger that may result in death or serious injury from fires, electric shocks, overheating, explosion, and other hazards.

#### WARNING

If you do not follow the instructions indicated with this sign, you will face a possible danger that can result in death or serious injury from fires, electric shocks, and other hazards.

#### CAUTION

If you do not follow the instructions indicated with this sign, you may face a hazardous situation that can result in a minor or moderate injury from electric shocks or other accidents, or damage to property or items in the surrounding area.

Specific caution signs



Fire



Electric shock



Explosion

Prohibited action sign



Prohibited  
action

Mandatory action sign



Mandatory  
action

# DANGER



Fire



Electric shock



Explosion



Prohibited  
action

**Do not put the device or accessories in a fire or subject them to heat.**

Do not expose the device and other accessories to fire or attempt to heat them with matches, a lighter, or a burner. Doing so may cause overheating, a fire, or an explosion.



Prohibited  
action

**Do not use, charge, or store the device and other accessories in a place exposed to oily smoke, steam flow, humidity, sandstorms, or dust.**

Doing so might cause a fire or give you an electric shock.



Mandatory  
action

**If any of the following issues occurs, turn off the circuit breaker and then immediately unplug the AC Adaptor from the electrical outlet.**

- The plug or case of the AC Adaptor becomes damaged.
- The AC Adaptor emits an abnormal smell, heat, or smoke.
- The AC Adaptor is exposed to liquid or excessive moisture.



Prohibited  
action

**Never use or charge the device in an environment with a risk of fire or explosion.**

Do not use or charge the device or accessories when using a medical oxygen mask or near flammable substances (such as petroleum-based solvents, paint thinner, aerosol sprays, or hairstyling products). Doing so may cause a fire or explosion.



Prohibited  
action

**Do not use, charge, or store the device and other accessories in a place with high temperatures.**

Do not use, charge, or store the device and other accessories near a fire, heat-generating device, or heater, or in a place exposed to direct sunlight and high temperatures (such as inside a car in summer). The device and/or tobacco vapor may become hot and cause overheating, a fire, or an explosion.



Prohibited  
action

**Do not touch the device and other accessories if lightning strikes while charging the device.**

If you touch the connecting portion between the AC Adaptor and the USB Type-C™ Cable or the device during a lightning strike, this may give you an electric shock. USB Type-C™ and USB-C™ are trademarks of the USB Implementers Forum.



Mandatory  
action

**In the event of a malfunction or abnormal operation, immediately stop using or charging the device.**

Continuing to use or charge the device might cause an unexpected accident or injury.



Prohibited  
action

**Do not clean the device while charging or heating the device, or immediately after heating.**

Failure to do so may cause a malfunction, electric shock, or unexpected accident.



Prohibited  
action

**Do not use, charge, or store the product near water sources.**

Do not use the device near a kitchen sink, bathtub, or washbowl, or store it in a place with high humidity. If you do, The device and/or tobacco vapor may become hot. Also, doing so may cause the device to fall into water or become exposed to excessive humidity, resulting in malfunction of the device, fire, or electric shock. If the device gets wet, stop using it immediately.



Prohibited  
action

**Do not touch the AC Adaptor, device, or USB Type-C Cable with wet hands.**

If you plug or unplug the AC Adaptor or touch the device or USB Type-C Cable with wet hands, you may experience an electric shock.



Prohibited  
action

**Do not disassemble, modify, or repair the device and other accessories.**

Doing so might cause an unexpected accident or injury.

### About the lithium-ion battery

The device has a non-replaceable built-in lithium-ion battery. To avoid battery fluid leakage or explosion and serious injury caused by overheating or a fire hazard, be sure to observe the following precautions so that you use the device in a safe and secure manner.



Prohibited  
action

**If the battery fluid leaks, do not touch the device with bare hands.**

- Fluid may get in your eyes and cause loss of vision. Do not rub your eyes. Instead, wash your eyes immediately with running water, and then promptly seek medical attention.
- If the fluid adheres to your clothes or skin, it might cause burns or inflammation. If you experience symptoms such as burns or inflammation after rinsing with water, seek medical attention.

## **WARNING**



Fire



Electric shock



Explosion



Prohibited  
action

**If the device that you purchased appears to have already been opened, do not use it.**

Continuing to use or charge the device might cause an unexpected accident or injury.



Prohibited  
action

**Do not leave the device and other accessories within the reach of infants and children.**

Be sure to store the device and the accessories including tobacco sticks in a place out of reach of infants and children. Failure to do so might cause an infant or child to accidentally ingest them. If an infant or child accidentally ingests the device or any of the accessories, seek medical attention immediately.



Prohibited  
action

**Do not cover or wrap the device while it is being used or charged.**

Doing so might cause a fire or burns.



Prohibited  
action

**Do not touch the Tobacco Stick Holder or the heated portion of the tobacco stick during use or immediately after using.**

Doing so might cause burns.



Mandatory  
action

**When cleaning the device, remove the Front Panel before inserting the Cleaning Stick.**

Otherwise, the automatic heating function may become activated and heat the Cleaning Stick, causing burns.



Prohibited  
action

**Do not touch the tip of the Cleaning Stick after cleaning.**

Doing so might cause burns.



Prohibited  
action

**Do not insert other products. Insert only Ploom X tobacco sticks or the dedicated Cleaning Stick.**

Only insert Ploom X tobacco sticks or the dedicated Cleaning Stick into the Tobacco Stick Holder of the device. If you use other products, they might cause an electric shock, malfunction or unexpected accident.



Prohibited  
action

**Do not use the device if the device or tobacco vapor is extremely hot.**

Doing so might cause an unexpected injury, burns, or malfunction.



Prohibited  
action

**Do not use, charge, or store the device outside the operational temperature range indicated in the User Guide.**

Continuing to use or charge the device might cause an unexpected accident or injury.



Prohibited  
action

**Do not use the device in any manner other than that described in the User Guide.**

Using non-recommended products might cause an unexpected injury or malfunction.



Prohibited  
action

**Never charge the device outdoors.**

The AC Adaptor and USB Type-C Cable are for indoor use only.



Mandatory  
action

**Dispose of tobacco sticks in an appropriate manner after use.**

Tobacco sticks retain heat after use. Let tobacco sticks cool in an ashtray, and then dispose of them in an appropriate manner in accordance with the instructions of your local authority.



Prohibited  
action

**Do not leave the device charging for a long period of time.**

The charging time may increase.



Mandatory  
action

**Periodically clean the AC Adaptor plug.**

If dust or other contaminants accumulate in the plug of the AC Adaptor, this might cause a fire. After unplugging the AC Adaptor from the electrical outlet, periodically clean the plug with a dry cloth.



Mandatory  
action

**When you charge the device, make sure there are no problems with the terminal portions, connecting portions, or cable.**

If there is dust, foreign matter, or moisture on the USB Type-C Jack of the device or connecting portion of the AC Adaptor, or if the AC Adaptor or cable is damaged, this might cause a short circuit or other unexpected malfunction.



Mandatory  
action

**To charge the device, make sure that the connectors and plugs are firmly connected.**

If the USB Type-C Cable or AC Adaptor is not firmly connected, this might cause a charging failure or result in a fire, electric shock, or malfunction.



Prohibited  
action

**Do not store the device near metallic objects such as keys or coins.**

Doing so may cause the battery to short-circuit.



Mandatory  
action

**Ensure that individuals who need support do not use this product alone without the attendance of a person who is responsible for safety. Also, ensure that children do not use this product.**

Otherwise, there is a risk of burns, electric shock, or injury.

## About the lithium-ion battery



Mandatory  
action

**If you notice any battery fluid leakage or abnormal smell, immediately remove the device away from a fire source.**

If you continue to use the device near a fire source, this might result in ignition of the leaked battery fluid, causing a risk of explosion or fire.

## About the magnet

The device has a built-in magnet. Be sure to observe the following precautions so that you use the device in a safe and secure manner.



Mandatory  
action

**Maintain at least 15 centimeters of distance from implanted medical devices.**

The magnet may interfere with the operation of medical devices such as cardiac pacemakers or implanted defibrillators.

## ⚠ CAUTION



Prohibited  
action

**Do not use any accessories other than the dedicated ones (listed below).**

- Tobacco Sticks (sold separately)
- AC Adaptor
- USB Type-C Cable
- Cleaning Stick

Using non-recommended products might cause an unexpected injury or malfunction. The “⚡” logo on the product means that it must be charged using a 5 V safety extra-low voltage (SELV) power supply.



Mandatory  
action

**After using, close the Sliding Cover of the device.**

Prevent foreign matter such as sand or dust from getting inside.



Prohibited  
action

**Do not use detergents, solvents, chemicals, volatile substances, compressed air, etc. for maintenance.**

Doing so might cause damage such as tarnishing or discoloration of the surface, coating peel-off, or an unexpected malfunction. Regularly clean the exterior of the device and accessories with a soft, dry cloth to remove any moisture or dirt.



Prohibited  
action

**When using the tobacco stick set in the device, do not breathe in/out with excessive force.**

Doing so might cause an unexpected injury, burns, or malfunction.



Prohibited  
action

**Do not touch the AC Adaptor or the device for an extended period while the device is being charged.**

Doing so might cause low-temperature burns.



Prohibited  
action

**Do not subject the device or other accessories to a strong impact.**

If the device or other accessories are dropped or hit against an object and subjected to an impact, this might damage them, leading to a malfunction or unexpected injury to the user.



Prohibited  
action

**Do not charge the device if a thunderstorm is expected.**

If a thunderstorm is expected, unplug the AC Adaptor from the electrical outlet and do not charge the device.



Mandatory  
action

**To charge the device, connect the parts in the correct order.**

Failure to do so might cause an unexpected accident or malfunction. (For the correct order to connect the parts, refer to the User Guide.)



Mandatory  
action

**When you unplug the AC Adaptor from the electrical outlet, hold the adaptor firmly.**

If you unplug the AC Adaptor by holding the USB Type-C Cable, this might cause cable line breakage or an unexpected malfunction of the AC Adaptor. Be sure to hold the AC Adaptor when you unplug it from the electrical outlet.



Mandatory  
action

**When you unplug the USB Type-C Cable, hold the connector firmly.**

When you unplug the USB Type-C Cable, be sure to hold the connector firmly. If you unplug it by holding the device or cable portion, this might cause a malfunction such as line breakage of the cable.

## About the lithium-ion battery



Prohibited  
action

**Do not charge, use, leave, or store the product at extremely high temperatures or low temperatures.**

Doing so might accelerate degradation of the built-in battery. Also, do not store the product in high-temperature and high-humidity environments.



Prohibited  
action

**Do not burn the device or other accessories.**

It is highly dangerous to burn the device or other accessories since they are made of materials such as metal and plastic.

## About the magnet



Prohibited  
action

**Do not place the device near magnetic storage media.**

The magnet may erase data from magnetic storage media such as magnetic cards, rendering the media unusable.